



**Professional Entertainment  
Products & Services**

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Chad and Lindsay Weber

Event Date: April 26, 2008

Event Type: Wedding Reception

Location: Green Branch

Staff: Wade VanDerBoom

*\*Chance\**

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

*bunny game and man I feel like a woman contest*

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

*a lot of fun, very friendly, very organized so things went smoothly*

May your comments be shared with others?  Yes  No

May your name be added to a list of references?  Yes  No