



Professional Entertainment  
Products & Services

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Vincent & Christel Rodriguez

Event Date: April 7, 2007  
Event Type: Wedding Reception  
Location: Ramada Inn, College Station, TX  
Staff Present: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond      Detailed      Complete      Adequate      Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful      More Than Expected      Greatly Appreciated      Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional      Professional      Top-Notch      Typical      Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%    90%    80%    70%    60%    50%    40%    30%    20%    10%    0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best    One Of The Best    Better Than Average    Just Average    Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For      Exactly What We Paid For      Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Bride & groom sat back to back & answered questions with pink + blue Bunnies  
If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

They are not going to find anyone better