



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Mike & Karla Stumpf

Event Date: March 21, 2008

Event Type: Wedding Ceremony & Reception

Location: Briarcrest CC, Bryan, TX

Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

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Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Love story, Mickey & Minnie game, EVERYTHING was fabulous!

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Extremely professional, experienced, thoughtful (more on back)

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No

Wade did a FABULOUS job at our wedding! He knew to play the perfect music to get the crowd dancing and having a great time. After the wedding, all of our family and friends commented on how great Wade had been. Everyone loved him!

And aside from the actual wedding day, he was extremely helpful and professional during the entire planning process. He was great at putting us at ease because of all of his experience. We are sure everyone at LiveWire is great, too. Thank you so much, Wade. You truly are amazing!

- Michael & Karla Stumpf