



Professional Entertainment  
Products & Services

\* Every person at the reception told us that this is the most fun that they have ever had at a wedding reception!!!

Customer Satisfaction Survey

Client: Mr. & Mrs. Chase Smith

Event Date: June 14, 2008

Event Type: Wedding Reception

Location: St. Mary's Parish Hall, Plantersville, TX

Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

- Above & Beyond
- Detailed
- Complete
- Adequate
- Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

- Extremely Helpful
- More Than Expected
- Greatly Appreciated
- Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

- Exceptional
- Professional
- Top-Notch
- Typical
- Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

- 100%
- 90%
- 80%
- 70%
- 60%
- 50%
- 40%
- 30%
- 20%
- 10%
- 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

- By Far The Best!!!
- One Of The Best
- Better Than Average
- Just Average
- Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

- More Than We Paid For
- Exactly What We Paid For
- Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

all of the added suprices! (the bunny game) the cheer danc reading the proposal

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Your employees go above and beyond to make sure that you have the most amazing event possible.

May your comments be shared with others?  Yes  No

May your name be added to a list of references?  Yes  No