



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Kevin & Charlotte Seigler

Event Date: June 28, 2008

Event Type: Wedding Ceremony/Reception

Location: The Greenbranch, Bryan, TX

Staff: Chance Hartman

If ya'll have any more questions for us, feel free to call me. We loved chances performance and are thrilled we decided to have him at our wedding!

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

Wade was very attentive to our strange family dynamic and the reception went so smoothly!

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

We are not "music" people and choosing music for our ceremony was like pulling teeth! (for us) Wade was so helpful and we were thrilled with his suggestions and their combined art come!

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

was more than we could hope for

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

reception did not start on the schedule predicted he helped make the changes smooth

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

Kevin and I were talking about this, and were looking at what we paid each vendor and their result, and ya'll lived up to every expectation

FAVORITE PART OF OUR PERFORMANCE/SERVICE

How chance set up the barquet/garter retrieval! He picked outrageous songs that added a spin to the tradition.

we had and beyond! we had several guests compliment us on our DJ and how well he kept the

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Chance was wonderful, he was very open to what we wanted, kept the party going, was even out on the dance floor teaching us the Cotton-eyed-Joe, the Electric Slide and many others, we love him!

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No

PO Box 4071 • Bryan, TX 77805

(979) 731-8103 • Toll-Free 800-347-1563

we had a blast and our guests did & well. Chance was in so well (we all love to have him) and he helped us be ourselves. We really love now he added little pranks and games into our reception. Chance worked well w/ our coordinator and photographer. we can hardly wait to see this on our wedding video. This was a far the most fun of our