



**Professional Entertainment  
Products & Services**

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Jonathan & Jennifer Reed

Event Date: June 21, 2008

Event Type: Wedding Ceremony/Reception

Location: The Greenbranch, Bryan, TX

Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

*All the games! The guests had so much fun & were totally entertained!*

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

*You tell them what you want, they provide it making your event 10 times better than you dreamed, and you don't have to worry about a thing!*

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No

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*Thank you so much Chance! You did an awesome job!*