



Professional Entertainment  
Products & Services

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Davis & Laura Windwehen

Event Date: May 5, 2007

Event Type: Wedding Reception

Location: The Greenbranch, Bryan, TX

Staff Present: Wade VanDerBoom & Jason Liesberger

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond      Detailed      Complete      Adequate      Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful      More Than Expected      Greatly Appreciated      Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional      Professional      Top-Notch      Typical      Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%    90%    80%    70%    60%    50%    40%    30%    20%    10%    0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best      One Of The Best      Better Than Average      Just Average      Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For      Exactly What We Paid For      Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

*The love story was perfect. I think the guests really enjoyed it.*

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

*They are very concerned about doing an excellent job. Wade is a very caring person & great to work with.*

May your comments be shared with others? Yes No      May your name be added to a list of references? Yes No