

Thanks !!
Livewire



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. David & Chelsea Lamme

Event Date: June 16, 2007

Event Type: Wedding Reception

Location: St. Thomas Aquinas Church, College Station, TX

Staff Present: Wade VanDerBoom & Jason Leisberger

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

You have to give
some credit
to the guests
and to
the Bride
Groom's
right

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

* By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

THIS SEEMS AS THOUGH WE ARE SAYING THAT

* Exactly What We Paid For

THE SERVICE WASN'T
PUT IN BETWEEN
Less Than We Paid For

the service that was
delivered was exceptional
and the price we
paid for it was on target.

FAVORITE PART OF OUR PERFORMANCE/SERVICE

FABULOUS SO THAT IS WHY I
PUT IN BETWEEN

There were many parts that were great but my favorites would be the "bunny
If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees? We would tell them that your company is extremely helpful and entirely capable of handling any type of event. We would also tell them that you and your staff were professional and fun to work with from start to finish.
May your comments be shared with others? Yes No May your name be added to a list of references? Yes No



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Customer Satisfaction Survey

Client: Mr. & Mrs. Michael & Christine Yager

Event Date: May 19, 2007
Event Type: Wedding Reception
Location: Miramont Country Club, Bryan, TX
Staff Present: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

★ Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

~~★ ★ ★ ★~~ By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Wade's creative ideas were amazing. We loved the pink & blue bunny game & creative ideas.

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

They are very reliable, thorough, experienced, creative, and professional. You couldn't ask for more.

May your comments be shared with others? Yes No May your name be added to a list of references? Yes No