



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Greg & Meri Cooney

Event Date: March 22, 2008

Event Type: Wedding Reception

Location: Antique Rose Emporium, Independence, TX

Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

The train competition, this was so much more fun than just one train. And the Mickey & Minnie game (guests really like this one)
If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?
Livewire did an excellent job! We had so many compliments about the music and entertainment. Our guests loved how the DJ got involved with the audience and made sure everyone was having a good time.

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No