



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Jason & Suzanne Andrews

Event Date: December 1, 2007
Event Type: Wedding Reception
Location: Greenbranch, Bryan, TX
Staff Present: Wade VanDerBoom

Wade, Thank you so much for making our reception so memorable - people are still talking about pink bunny, blue bunny and we thought it was great!! you provided entertainment like no other. Thanks again, Suzanne and Jason Andrews

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

I don't really have anything to compare it to. We paid slightly more than we budgeted - but it was well worth it. More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

The ability to keep things moving; asking guests for music requests.

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

our reception was never dull and everything kept moving the entire time. We have received so many compliments about the entertainment that Wade provided and we were thrilled that it was not your typical

May your comments be shared with others? Yes No May your name be added to a list of references? Yes No