

BEN,
 ALL I CAN SAY IS
 THANK YOU!! WE HAD
 SUCH A WONDERFUL
 TIME!! THANK YOU, THANK
 YOU!
 Thank you!



WADE, BEN WAS THE
 PERFECT FIT FOR US!!
 THANK YOU SO MUCH FOR
 ALL YOUR HELP! WE
 COULDN'T HAVE BEEN
 HAPPIER, IT COULDN'T
 HAVE GONE ANY BETTER!

Professional Entertainment
 Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Charles & Paige Paddick

Event Date: August 22, 2009
 Event Type: Wedding Reception
 Location: 7-F Lodge in Wellborn
 Staff: Ben Young

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful BOTH More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE EVERYTHING! THE GAMES FOR THE KIDS WAS SPECIAL TO US, AND OF COURSE "THE BUNNY" GAME & GARTER TOSS. THE FACT BEN INCLUDED US IN EVERY DECISION MADE. IT WONDERFUL!

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees? WADE TOOK THE TIME TO LISTEN TO US AND FIGURE OUT WHAT WE WANTED, AND MATCHED US ACCORDINLY TO FIT OUR NEEDS. BEN MET US AT OUR HOUSE AND WENT OVER EVERY

May your comments be shared with others? Yes No May your name be added to a list of references? Yes No

DETAIL OF THE WEDDING