



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. David & Bless Stennis

Event Date: July 25, 2009

Event Type: Wedding Reception

Location: Briar Crest Country Club, Bryan TX.

Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Father/daughter dance - it was a hit!!

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Of course! I already have!

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No