



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Brian & Leigh Maxwell

Event Date: July 11, 2009
Event Type: Wedding Reception
Location: The Cotton Exchange Bryan, TX
Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

The Attention to detail. Having chance there took all the pressure

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Definitely! We were so pleased with Chance, he made the reception flow smooth. That night and still our guests ask for your info because of...
May your comments be shared with others? Yes No May your name be added to a list of references? Yes No

PO Box 4071 • Bryan, TX 77805
(979) 731-8103 • Toll-Free 800-347-1563

off of us. Especially since we didn't have a wedding coordinator.

what a great job he did!