



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Jody & Stacy May

Event Date: June 27, 2009

Event Type: Wedding Reception

Location: Astin Mansion, Bryan, TX.

Staff: Ben Young

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond

Detailed

Complete

Adequate

Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful

More Than Expected

Greatly Appreciated

Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional

Professional

Top-Notch

Typical

Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%

90%

80%

70%

60%

50%

40%

30%

20%

10%

0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best

One Of The Best

Better Than Average

Just Average

Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For

Exactly What We Paid For

Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

anniversary dance was fun! games that we played

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

definitely! Ben did a great job at the reception - he kept the evening flowing with interactive dances, games, and of course the traditional things that are done at weddings - very professional!

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No