



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Mill & Angela Clute

Event Date: May 9, 2009
Event Type: Ceremony & Wedding Reception
Location: Avalon, College Station, TX.
Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

- Above & Beyond, Detailed, Complete, Adequate, Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

- Extremely Helpful, More Than Expected, Greatly Appreciated, Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

- Exceptional, Professional, Top-Notch, Typical, Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

- 100%, 90%, 80%, 70%, 60%, 50%, 40%, 30%, 20%, 10%, 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

- By Far The Best, One Of The Best, Better Than Average, Just Average, Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

- More Than We Paid For, Exactly What We Paid For, Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

I couldn't pick just one. Chance's interaction with the wedding party and guest was amazing.

Chance was amazing, very friendly, and went above and beyond what was expected.

May your comments be shared with others? Yes No May your name be added to a list of references? Yes No

Chance made the reception a night to remember.