



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Dusty & Amy Davis

Event Date: May 30, 2009
Event Type: Ceremony & reception
Location: Messina Hof Winery, Bryan TX.
Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event.

- Above & Beyond (circled), Detailed, Complete, Adequate, Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

- Extremely Helpful (circled), More Than Expected, Greatly Appreciated, Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

- Exceptional (circled), Professional, Top-Notch, Typical, Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

- 100% (circled), 90%, 80%, 70%, 60%, 50%, 40%, 30%, 20%, 10%, 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

- By Far The Best (circled), One Of The Best, Better Than Average, Just Average, Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

- More Than We Paid For (circled), Exactly What We Paid For, Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE: Your favorite parts were the Bridal Party Introductions (Every guest we talked to complimented us on that!), the lights with our name monogrammed on the floor, the "crowd participation kiss" at the end of the "BIG GOOD-BYE HUG" at the end. We loved it all!

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees? From the beginning, the very 1st meeting we had with Wade, we were impressed. Everyone representing Live Wire is a polished professional & only interested in making your vision/dream a reality for your event. We have already referred other couples to LiveWire, they made our night truly memorable & completely unique!

May your comments be shared with others? (Yes) No May your name be added to a list of references? (Yes) No

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Thank You Wade & Chance! (with smiley face)