



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Jason & Mallory Wonnacott

Event Date: May 23, 2009
Event Type: Wedding Reception
Location: Miramont Country Club, Bryan TX.
Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Everything! Chance was amazing & attentive and helped make the night wonderful
If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Hire them now! Wade was very professional when we met w/ him. Chance was amazing at the reception. Everyone commented on how great he was.
May your comments be shared with others? Yes No
May your name be added to a list of references? Yes No
we could not have asked for more. Thanks so much!
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