



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Brandon & Rebecca Hanna

Event Date: March 7, 2009
Event Type: Wedding Reception
Location: Brazos The Green Branch, Bryan, TX
Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

Wade was Great!!

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

After the wedding everyone talked about how fun was that DJ.

Everyone Loved the Pink/Blue Bunnies Questions!! - We enjoyed it too!!

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

To hard to choose one thing, but we loved how Wade made sure during our whole Day he would make sure we were OK, and could we do anything Wade went above & beyond to make our Day Perfect!

Outstanding Service, really make your day awesome & they do All they can to make sure it goes the way you've always dreamed.

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No