



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Andrew & Shalyn Nelson

Event Date: March 28, 2009

Event Type: Wedding Reception

Location: The Lodge in Lufkin, Lufkin, TX.

Staff: Ben Young

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Definitely

May your comments be shared with others? Yes No May your name be added to a list of references? Yes No