

4/9/2010

Dear Wade,

We cannot thank you enough for making our day so special. The ceremony music was perfect, especially "You Raise me up," and the reception was a blast. Everyone told us they had a great time! I also really appreciate how smoothly everything went & I know that had a lot to do with you! We are constantly telling people about LiveWire & will continue to. We will never forget our wedding & what a wonderful time we had. Thank you so very much! Kind Regards,



Professional Entertainment
Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Bobby & Nicole Lester

Event Date: March 14, 2010
Event Type: Wedding Reception
Location: Ashton Gardens, Houston, TX.
Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond Detailed Complete Adequate Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful More Than Expected Greatly Appreciated Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional Professional Top-Notch Typical Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best One Of The Best Better Than Average Just Average Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For Exactly What We Paid For Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

We really liked how you offered input & got to know us on a personal level.
If you were talking to someone else who was planning an event, what would you tell them or her about our company and employees?

You are extremely professional & you provide the service people pay for.
May your comments be shared with others? Yes No May your name be added to a list of references? Yes No

