

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Joseph McCollough

Event Date: December 27, 2008

Event Type: Wedding Reception

Location: Messina Hof, Bryan, TX

Staff: Wade VanDerBoom

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond       Detailed       Complete       Adequate       Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful       More Than Expected       Greatly Appreciated       Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional       Professional       Top-Notch       Typical       Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%       90%       80%       70%       60%       50%       40%       30%       20%       10%       0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best       One Of The Best       Better Than Average       Just Average       Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For       Exactly What We Paid For       Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

*Mickey & Minnie*

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

*Wade went above and beyond to make our day perfect.  
Thank you so much!!!*

May your comments be shared with others?  Yes  No

May your name be added to a list of references?  Yes  No