



Professional Entertainment Products & Services

Customer Satisfaction Survey

Client: Mr. & Mrs. Dion & Candice McInnis

Event Date: November 28, 2009
Event Type: Wedding Reception
Location: Down Town 202, Bryan, TX.
Staff: Chance Hartman

Handwritten note: Thank You, Chance! Great Job!!

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

- Above & Beyond, Detailed, Complete, Adequate, Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

- Extremely Helpful, More Than Expected, Greatly Appreciated, Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

- Exceptional, Professional, Top-Notch, Typical, Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

- 100%, 90%, 80%, 70%, 60%, 50%, 40%, 30%, 20%, 10%, 0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

- By Far The Best, One Of The Best, Better Than Average, Just Average, Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered

- More Than We Paid For, Exactly What We Paid For, Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

Handwritten comment: I love the fact that Livewire has built in coordination services! Being in the profession, I can tell you, Livewire is a coordinator's dream come true!

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

Handwritten response: I will definitely refer my clients to Livewire (I already have, in fact!!)

May your comments be shared with others? (Yes) No May your name be added to a list of references? (Yes) No

Handwritten note: Over =>