



Professional Entertainment  
Products & Services

*Customer Satisfaction Survey*

Client: Mr. & Mrs. Scott & Candace Wilkins

Event Date: October 17, 2009  
Event Type: Wedding Reception  
Location: Mayo Ranch in Navasota  
Staff: Chance Hartman

Please select appropriate answers to the following questions:

ATTENTION LEVEL: Livewire Productions DJ's level of attention to your concerns before, during, and after your event:

Above & Beyond     Detailed     Complete     Adequate     Poor

HELPFULNESS: While planning your event, Livewire Productions input of creative ideas when needed was:

Extremely Helpful     More Than Expected     Greatly Appreciated     Non-Existent

OVERALL SERVICE: Livewire Productions overall level of service can best be described as:

Exceptional     Professional     Top-Notch     Typical     Unacceptable

OVERALL SUCCESS: Livewire Productions contribution towards the success of your reception:

100%     90%     80%     70%     60%     50%     40%     30%     20%     10%     0%

MARKET COMPARISON: Our services as compared to similar services you have encountered are:

By Far The Best     One Of The Best     Better Than Average     Just Average     Less Than Average

VALUE COMPARISON: Compared to other similar services, Livewire Productions delivered:

More Than We Paid For     Exactly What We Paid For     Less Than We Paid For

FAVORITE PART OF OUR PERFORMANCE/SERVICE

*Chance was a part of the Reception, he had fun  
Good entertainer*

If you were talking to someone else who was planning an event, what would you tell him or her about our company and employees?

*Excellent Choice*

May your comments be shared with others?  Yes  No    May your name be added to a list of references?  Yes  No